



STATE REGULATORY AGENCY CONTACT INFORMATION

Ultimate Medical Academy strives to provide consistently high levels of service to our students. If you have an experience that has not met these high levels of customer service, please contact UMA at our dedicated UMA Cares hotline at 800-509-5474 or umacares@Ultimatemedical.edu.

UMA is licensed by the Florida Commission for Independent Education and accredited by the Accrediting Bureau of Health Education Schools. Copies of UMA's accreditation and state licensing documentation are available upon request.

This list includes contact information for all 50 states, the District of Columbia, Guam, Puerto Rico, and the Virgin Islands. This list should not be construed as informative of what agencies regulate UMA or in what states or territories the institution is licensed or required to be licensed. That information, along with the contact information for our regulators, can be found in the School Licensure, Accreditation and Approvals section of UMA's School Catalog.

CONTACT INFORMATION

ACCREDITING BUREAU OF HEALTH EDUCATION SCHOOLS

7777 Leesburg Pike, Suite 314
N. Falls Church, VA 22043
Phone: (703) 917-9503
Email: info@abhes.org
<https://www.abhes.org/complaint-process/>

ALABAMA

Alabama Commission on Higher Education
http://ache.edu/ACHE_Reports/Forms/NRI/federal-reg.pdf

Alabama Community College System
<https://www.accs.edu/student-complaints/>

ALASKA

Alaska Commission on Postsecondary Education
<https://acpe.alaska.gov/ConsumerProtection>

ARIZONA

Arizona State Board for Private Postsecondary Education
<https://ppse.az.gov/complaint>

ARKANSAS

Arkansas Department of Higher Education
<https://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form>

Arkansas State Board of Private Career Education
<https://www.adhe.edu/private-career-education/students/>

CALIFORNIA

State of California
Department of Consumer Affairs
<https://www.dca.ca.gov/>

COLORADO

Colorado Department of Higher Education
<http://highered.colorado.gov/Academics/Complaints/default.html>

CONNECTICUT

Connecticut Office of Financial and Academic Affairs for Higher Education
<http://www.ctdhe.org/StudentComplaints.shtml>

DELAWARE

Delaware Higher Education Office
The Townsend Building
401 Federal Street, Suite 2
Dover, DE 19901-3639
Phone: (302) 735-4120
Toll Free: 1 (800) 292-7935
dheo@doe.k12.de.us

DISTRICT OF COLUMBIA

District of Columbia Office of the State Superintendent of Education
Higher Education Licensure Commission
<https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

FLORIDA

Florida Commission for Independent Education
<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

GEORGIA

Georgia Nonpublic Postsecondary Education Commission

<https://gnpec.georgia.gov/student-complaints>

GUAM

Department of Education, Government of Guam

500 Mariner Avenue

Barrigada, GU 96913

Phone: (671) 300-1536

Office of the Attorney General of Guam

590 S. Marine Corps Drive, Suite 901

Tamuning, GU 96913

Phone: (671) 475-3324

Email: balvarez@guamag.org

<http://oagguam.org/consumer-protection/>

HAWAII

Hawaii Postsecondary Education Authorization Program

<http://cca.hawaii.gov/hpeap/student-complaint-process/>

IDAHO

Idaho State Board of Education

<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

ILLINOIS

Illinois Board of Higher Education, Division of Academic Affairs 1 North

<http://complaints.ibhe.org/>

INDIANA

Indiana Commission for Higher Education

<http://www.in.gov/che/2744.htm>

Indiana Department of Workforce Development

<https://www.in.gov/dwd/octs.htm>

IOWA

Iowa Student Aid Commission

<https://www.iowacollegeaid.gov/StudentComplaintForm>

KANSAS

Kansas Board of Regents

https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

KENTUCKY

Kentucky Council on Postsecondary Education

http://cpe.ky.gov/campuses/consumer_complaint.html

Kentucky Commission on Proprietary Education

<http://www.kcpe.ky.gov/>

LOUISIANA

Louisiana Board of Regents, Proprietary Schools Section

<https://regents.la.gov/students-parents/student-complaint-process/>

Louisiana Attorney General Office

Consumer Protection Section

<http://www.ag.state.la.us/ConsumerDisputes>

MAINE

Maine Attorney General

Consumer Protection Division

<https://www.maine.gov/ag/consumer/complaints/index.shtml>

MARYLAND

Maryland Higher Education Commission

https://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx

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MASSACHUSETTS

Massachusetts Office of Private Occupational School Education

<https://www.mass.gov/service-details/information-for-students-office-of-private-occupational-school-education>

Massachusetts Department of Higher Education

<https://www.mass.edu/forstufam/complaints/complaints.asp>

MICHIGAN

State of Michigan Department of Licensing and Regulatory Affairs

https://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf

MINNESOTA

Minnesota Office of Higher Education

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

MISSISSIPPI

Mississippi Commission on College Accreditation

http://www.mississippi.edu/mcca/student_complaint_process.asp

Mississippi Commission of Proprietary Schools and College Registration

<https://www.mccb.edu/student-consumer-info>

MISSOURI

Missouri Department of Higher Education

<https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

MONTANA

Montana Board of Regents

Office of Commissioner of Higher Education Montana University System

<https://www.mus.edu/MUS-statement-of-complaint-process.asp>

NEBRASKA

Nebraska Department of Education, Private Postsecondary Career Schools

https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf

Nebraska Coordinating Commission for Postsecondary Education

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

NEVADA

Nevada Commission on Postsecondary Education

http://cpe.nv.gov/Students/Students_Home/

NEW HAMPSHIRE

NH Department of Education

<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

NEW JERSEY

New Jersey Commission on Higher Education

Office of the Secretary of Higher Education

<https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

New Jersey Department of Labor and Workforce Development

Center for Occupational Employment Information

<https://www.nj.gov/labor/lwdhome/coei/teu.html>

NEW MEXICO

New Mexico Higher Education Department

<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

NEW YORK

New York State Education Department

Office of College and University Evaluation

<http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university>

New York State Education Department
Adult Career and Continuing ED Services
<http://www.acces.nysed.gov/bpss/student-rights>

NORTH CAROLINA

North Carolina Postsecondary Education Complaints
University of North Carolina System Office
Email: studentcomplaint@northcarolina.edu
<https://www.northcarolina.edu/post-secondary-education-complaints/>

North Carolina State Board of Proprietary Schools
<https://www.nccommunitycolleges.edu/proprietary-schools>

NORTH DAKOTA

North Dakota State Board for Career and Technical Education
<https://www.cte.nd.gov/businessindustry>

North Dakota University System
<https://ndus.edu/state-authorization-sara/>

OHIO

Ohio Department of Higher Education
<https://www.ohiohighered.org/students/complaints>

Ohio State Board of Career Colleges and Schools
<https://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

OKLAHOMA

Oklahoma State Regents for Higher Education
<http://www.okhighered.org/current-college-students/complaints.shtml>

Oklahoma Board of Career and Technology Education
<https://www.okcareertech.org/about/state-agency/policies/policies-and-disclaimers/comments-or-complaints-policy>

The Oklahoma Board of Private Vocational Schools
<http://obpvs.ok.gov/students#studentforms>

OREGON

Oregon Higher Education Coordinating Commission

Office of Degree Authorization

<https://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx>

Oregon Department of Education Private and Career Schools Office

<https://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx>

PENNSYLVANIA

Pennsylvania Department of Education

<https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx>

PUERTO RICO

Puerto Rico Council on Higher Education

<http://www.edicion.pr.gov/agencias/cepr/inicio/Pages/querellas.aspx>

RHODE ISLAND

Rhode Island Office of Postsecondary Commissioner

https://www.riopc.edu/page/student_complaint/

SOUTH CAROLINA

South Carolina Commission on Higher Education

http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

SOUTH DAKOTA

South Dakota Secretary of State, Office of Attorney General

<https://consumer.sd.gov/complaintform.aspx>

TENNESSEE

Tennessee Higher Education Commission

<https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html>

TEXAS

Texas Higher Education Coordinating Board

<http://www.highered.texas.gov/links/student-complaints/>

U.S. VIRGIN ISLANDS

Government of the United States, Virgin Islands

Department of Education, Office of the Commissioner

1834 Kongens Gade

St. Thomas, V.I. 00802

Phone: (340) 774-0100

Government of the United States Virgin Islands

Department of Licensing and Consumer Affairs

8201 Sub Base, Suite 1

St. Thomas, VI 00802

Phone: (340) 714-3522

UTAH

Utah Division of Consumer Protection

<http://consumerprotection.utah.gov/complaints/index.html>

VERMONT

Vermont State Board of Education

<https://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

VIRGINIA

Private & Out-of-State Postsecondary Education

State Council of Higher Education for Virginia

<https://ppe.schev.edu/ppe-forms-students>

WASHINGTON

Washington Student Achievement Council

<https://wsac.wa.gov/student-complaints>

Washington Workforce Training and Education Coordinating Board

<https://www.wtb.wa.gov/private-career-schools/school-complaints/>

WEST VIRGINIA

West Virginia Higher Education Policy Commission

<http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf>

West Virginia Council for Community and Technical College Education

<http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf>

WISCONSIN

Wisconsin Educational Approval Board

<https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx>

WYOMING

Wyoming Department of Education

<https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/>